



# ANEL PIENAAR

## Junior Stewardess

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I am friendly, helpful and generous and approach challenges as an opportunity to learn and grow. With a natural eye for detail and a background in logistics I have a skillset that will support efficiency through cooperation and communication. Having experience in office environments as well as in service, I have learned that I am energised by interacting with and serving people. I am built for collaboration and team work!

I am actively seeking a position as a Junior Stewardess, eagerly looking to build a solid foundation at the beginning of an exciting, rewarding and lasting career in this dynamic industry.

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## Personal Information

### Mobile:

+27 76 118 7515

### Email:

anel.greentogoldstew@gmail.com

### Current Location:

Fort Lauderdale, Florida

### Nationality:

South African

### Passport:

South African passport  
Expiry: 23 November 2032

### Visa:

B1B2  
Expiry: 21 December 2032

### Date of Birth:

29 January 1999

### Health:

Excellent Health & Fitness  
Covid Vaccinated - J&J  
True Non-smoker  
Tattoos: None

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## Qualifications/Certification

### Yachting Certification:

#### STCW:

#### Fire Fighting & Prevention

expiry: 28 January 2028

#### Personal Survival Techniques

expiry: 31 January 2028

#### PSSR

#### Elementary First Aid

#### PDSO

#### ENG1

expiry: 26 January 2025

#### Food and Hygiene Level II

#### Green to Gold Stewardess Course (2023)

## Land Based Experience

### Shipping Logistics Co-Ordinator

#### Goreefers Logistics (Part of the GoGlobal Group) | 2022

- Starting as an intern in the Sailing Schedule department where duties included tracking container shipments and data capturing
- Promoted after 3 months to Logistics Co-ordinator where I was put in direct communication with clients
- Multi-tasking and constantly keeping in mind various factors involved in ensuring efficient schedules ie.: inclement weather, stack dates, potential civil unrest, port congestion etc.
- Actioning bookings and following up with confirmations
- Coordinating and communicating with internal and external service providers such as cold stores, transport, shipping lines etc.
- Ensuring and maintaining client service satisfaction through clear, consistent and open communication
- Swiftly resolving any issues that may have hindered shipping schedules
- Being available to clients after hours and on weekends during season, extending working days to 11/12 hours at a time.

### Administrator (Part-time)

#### Point High School | 2018-2020

- Welcoming and assisting with enquiries at the reception desk
- Assisting with student applications
- Ensuring all details were entered into the system correctly

### Waitress (Part-time)

#### Jakkalsvlei Wine Farm | 2015-2017

- Learning about wines and wine pairings and presenting wine tastings
- Taking food and drinks orders
- Serving plated food and drinks in casual family style
- Opening and pouring wine
- Making and serving coffee
- Keeping tables neat during service and clearing tables after service
- Ensuring Guests needs were met with a can-do attitude
- Restocking wine inventory and ensuring wine was prepped to correct temperatures for the following day
- Assisting in keeping the kitchen clean

## Additional Skills/Qualifications

Basic cocktail mixing  
Basic table décor  
Basic Napkin Folding

### Tertiary Education

B-Com Management Science  
Bachelor's Degree - Stellenbosch  
University, South Africa (2018-2020)

B-Com Honours Degree in Logistics  
and Supply Chain Management -  
Stellenbosch University, South  
Africa (2021)

## Achievements

Selected into a peer leadership role  
as a Prefect in my final year of  
Highschool

## Hobbies

Hiking  
Jogging  
Beach days  
Watching sport  
Socialising

# ANEL PIENAAR

Junior Stewardess

## References

Farrel Smith (Logistics Manager)  
+27 71 684 3628 | farrel.smith@goglobal.group

Ann Strauss (Jakkalsvlei Manager)  
+27 82 838 3301

Claire Van Rooyen (Owner Green to Gold Stewardess Training &  
Consulting)  
+27 84 323 5100 | claire@greentogold.co.za

THANK YOU SO MUCH FOR  
REVIEWING MY CV.  
LOOKING FORWARD TO  
HEARING FROM YOU!

Anel Pienaar