

Naomi Wells

Server

Motivated Server with engaging personality and flexible approach. Upbeat, friendly and anticipating customer needs to facilitate enjoyable dining experiences. Experienced in fine dining environments. Effective creator of service structures with thoughtful organization. Efficient house manager and facilitator of rapid table turnover, boosting volume and increasing sales opportunities.



Work History

2020-12 -
Current

Server

Encanterra, A Trilogy Country Club, Queen Creek, AZ

- Ran food from chefs to guest tables with dishes that required special serving techniques.
- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals, and walk-in business.
- Maintained order efficiency and accuracy through clear communication with kitchen staff, earning numerous recommendations from satisfied customers.

2022-09 -
2023-03

Server

American Cruise Lines, Juneau, AK

- Arranged and prepared tables for customers to offer memorable experiences to guests and foster repeat business.
- Used slow periods to restock supplies, ice, trays, and delivery bags.
- Cultivated warm relationships with regular customers.
- Verified cleanliness and organization of storage areas and carts.

2020-12 -
2022-05

Service Professional

Olive Garden, Queen Creek, AZ

- Developed effective improvement plans in alignment with goals and specifications.
- Conducted regular reviews of operations and



Contact

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identified areas for improvement.

- Evaluated staff performance and provided coaching to address inefficiencies.
- Created and managed project plans, timelines and budgets.



Education

2018-07 -
2022-05

High School : General Studies

Basha High School - Chandler, AZ



Accomplishments

- Received Employee of the year due to outstanding performance in FOH and BOH positions when employed by Olive Garden.